

December 4, 2020

Dear McGuire Memorial Families, Guardians, and Caretakers:

In my last letter I had to regretfully inform you that in accordance with the regulatory guidelines and recommendations that govern our programs: all visitation/offsite visitations were suspended for a minimum of 14 days due to the status of COVID-19 cases or potential exposures to COVID-19. Unfortunately, due to the increasing community positivity and transmission rates as well as the number of increased cases throughout the McGuire Memorial Main Site & Community Home locations, suspension of all visitations must continue. I recognize that this news is extremely difficult; especially, in light of the Christmas holiday and it is certainly with a heavy heart that I have to convey this message at this time.

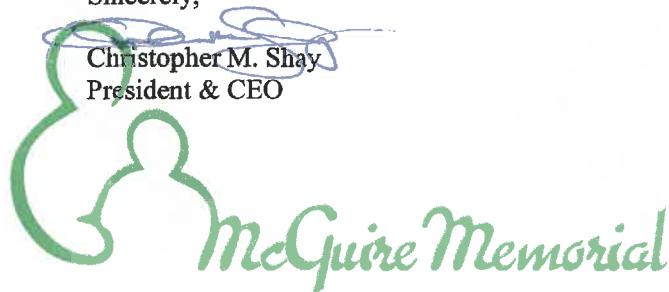
COVID-19 has proven to be extremely contagious, and the fallout of one person's infection impacts the entire agency. For every one positive case, our facility must implement isolation protocols, contact tracing, and quarantine for those potentially exposed for a minimum of 14 days. Additionally, once there is an outbreak or exposure risk, our facility must conduct weekly COVID-19 testing until there are NO new reported cases within a 14 day period. McGuire Memorial is conducting hundreds of COVID-19 tests weekly amongst staff & residents, and it only takes one new positive to start the clock/process all over again. Therefore, until we are able to completely isolate and neutralize the spread of COVID-19 and return all of our locations back to "Green" – All visitation/offsite visitations are **prohibited**. I realize that these are extremely difficult times and that there will still be families that insist on taking their loved one home. Please be aware, that if your loved one is in isolation/quarantine or a "Yellow/RED" zone due to potential exposure/COVID – they will **NOT** be able to leave at this time. COVID-19 is severely impacting our staffing abilities, and as we continue to ensure the health & safety of your loved ones – we must implement whatever measures are necessary to isolate and neutralize the spread of COVID-19. We simply do not have the resources to allow and/or accommodate off site visitation requests & return dates at this time without jeopardizing everyone's health & safety. Therefore, if you choose to take your love one home from any of our locations, please note that it will be for an **undetermined** amount of time, until we can return our programs to "Green" and effectively stop transmission amongst residents & staff. All future return dates **will be under the sole discretion of McGuire Memorial** depending upon the status of COVID-19 in the community as well as McGuire Memorial. As previously communicated, they will also be required to have a negative COVID-19 test prior to their return to the main site or their respective community home; in addition to, further isolation measures upon return to effectively protect the health & safety of their respective peers.

As always, we will continue to facilitate communication via: FaceTime, Skype, and phone calls. The option of a properly scheduled window visits still remains viable if your loved one is not under quarantine or following isolation protocols due to a potential exposure. Please contact their respective QIDP or Program Specialist prior to the visit to ensure their status has not changed.

While I am disheartened that we remain in this situation as the Christmas holiday approaches we must maintain our vigilance. I ask for your continued patience, understanding and support as we progress through these very challenging times.

Sincerely,

Christopher M. Shay
President & CEO



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